

#### F1 Arcade Venue Information

- All ages are welcome at F1 Arcade, however, guests must be at least 7 years old to race.
- We are strictly a 21 and over venue after 9:00 p.m (7:00pm in Las Vegas). You will need to provide proof of age and identity upon arrival at the venue. You must be able to show either a valid government-issued ID if asked. Failure to do so will result in you being refused entry and you will not be refunded.
- We ask that all guests arrive at least 30 minutes before the start-time of your booking. For late arrivals we are unable to change the booking start time, and refunds will not be available.
- Your simulator(s) are allocated at the time of booking to guarantee being located with your group and part of the same game, all drivers must be booked at the same time on the same booking.
- The number of simulators assigned to you and the time you allocated to you for their use is based on your group size.
- As part of the activity and at times throughout the venue, there may be flashing lights, images and videos, and may not be suitable for guests with epilepsy, photosensitivity, or a history of seizures. Use of our simulators may trigger previously undetected epileptic symptoms or seizures in persons who have no history of prior seizures or epilepsy. If you or anyone in your family has an epileptic condition or has had seizures of any kind, consult your physician before using a simulator.
- The racing simulators are designed to simulate a motorsport driving experience using professional grade components, including a professional direct drive force feedback system and haptic technology providing full motion movement of the simulator body. Due to the



haptic motion system, the simulator is not suitable for guests who are pregnant.

Immediately discontinue the use of our simulator if you experience any of the following conditions:

- Dizziness
- Blurred, altered, or impaired vision
- Nausea
- Disorientation or loss of awareness
- Any involuntary body movement, convulsion, or seizure
- Any elderly guests or guests with heart conditions, high blood pressure or aneurysms, recent surgery or illness, neck, back or bone ailments should consult their physicians before using the simulator. If you have been diagnosed with or think you may suffer from epilepsy, please refrain from using the simulators. As part of the activity and at times throughout the venue, there may be flashing lights, images and videos, and may not be suitable for guests with epilepsy or photosensitivity.
- We do not permit any food, beverages, or alcohol from outside sources in our venue unless previously agreed to in writing by us.
- For any guests bringing in food, beverages, or alcohol from outside sources as agreed to previously by us, you must sign an indemnity and waiver agreement upon your arrival.

  Failure to do so will result in you being refused entry and you will not be refunded.
- We ask that all our guests enjoy and act responsibly, we have a zero-tolerance policy for any action that would interfere with the experience for our team or other guests, and we reserve the right to refuse entry or remove guests from the venue without refund.
- Please note CCTV is in operation in our venue for the safety of our team and guests.



# When booking at F1 Arcade you consent that:

- You have read and agreed to our booking policies.
- After 9:00 p.m. (7:00pm in Las Vegas), you and your group are at least 21 years of age (valid ID will be required).
- All drivers under 14 year old will be accompanied by an adult of at least 21 years, with one adult per four juniors.
- You have entered and checked all personal and booking details are correct.
- You agree to comply with all venue regulations. F1 Arcade Booking Policies

### Use of images and recordings from our venues:

We may sometimes have photography and video shoots taking place in our venues. By making a booking with F1 Arcade you understand and agree that during your time at our venue, you may be photographed or videotaped while in public areas. You grant F1 Arcade and its assignees permission to copyright, use and publish (including by electronic means) such likeness of you, provided that such use does not feature my likeness over the use of any other F1 Arcade customer. You agree that F1 Arcade's use of your likeness may be made for the promotion of F1 Arcade or to promote any of F1 Arcade's business activities.

# **Head-to-Head Racing and Team Racing Sessions**

If you need to cancel your booking and it is more than 48 hours before your arrival, we will transfer the money paid to a new date or provide a refund on request. Any bookings that are moved are non-refundable and non-amendable.

• If a cancellation is made within 48 hours of the booking date, all monies paid for your race session will be forfeited. Any cancellations or reductions within 48 hours are non-refundable



and non-transferable.

• If the number of players in your group has dropped from what was originally booked and paid for, within 48 hours of your booking date, your group will still receive the number of races originally booked. No refunds or transfers are available within 48 hours of your booking.

# **Group Food Package Bookings**

- Full payment and pre-orders need to be confirmed at least seven days prior to the booking.
- Any cancellations within 48 hours are non-refundable and non-transferable.
- Any reduction in any purchase or request for goods or services received within 48 hours of your booking are non-refundable and non-transferable. Credit will not be offered, however, your package items for the group size booked can be served.
- We cannot guarantee availability of all package items for pre-orders received within seven days of your booking.
- Please ensure all allergen and dietary requirements are made known at the time of booking.
- Gluten and other common food allergens, such as dairy, eggs, soybeans, tree nuts, peanuts, fish, and shellfish are used in our kitchen and traces may be present in all dishes. While we take steps to minimize risk and safely handle the foods that contain potential allergens, please be advised that factors beyond our reasonable control may result in cross contamination of the food we serve. Customers with food allergies or other nutritional concerns are advised to notify the manager of our dining operation for assistance.



### Buyouts, Private Room & Semi Private Areas Standard Policies

F1 Arcade ('the Venue') is available for rent on an exclusive basis only upon receipt of all deposits requested by us, as well as a signed copy of the following Contract from you:

I / we agree that the Venue rental is subject to all requirements as listed in your booking contract (any change to these requirements must be applied for in writing at least 72 hours before the event date and approved by venue management).

I / we agree to all prices quoted and understand that I / we must make full payment for all additional services requested on the day of the event outside of the contracted pre-order, including bar and food receipts, at the end of the event (unless otherwise agreed in writing).

I / we agree that the use of and hire of the Venue can be withdrawn immediately and full payment to be made to the Venue for all costs accrued, for any improper behavior (this includes but is not restricted to: abuse of any employee, agent, or guest of the Venue, damage to or theft of any Venue furniture, fixtures, or personal property, or any unlawful, unruly, or disrespectful action occurring on or about the Venue).

I/ we agree that the venue will not be financially or otherwise liable for the immediate termination of this contract /event if in the opinion of the Venue's management there is any risk that my / our rental will violate any federal, state, or local laws or regulations governing of the Venue's physical premises and business activities, including but not limited to all laws relevant to the Venue's business licenses, permits, or other governmental authorizations (collectively, the "Laws"). Further, Except to the extent arising out of the breach of this Agreement or the bad faith, willful misconduct or gross negligence of the Venue, I / we agree to indemnify and hold harmless the Venue and its officers, directors, employees and other agents, and representatives (the "Venue Indemnified Persons") from, against and in respect of any and all claims, proceedings, obligations, liabilities, liens, encumbrances, losses, damages, assessments, fines, penalties, taxes, and reasonable fees, costs (including reasonable costs of investigation, defense and enforcement of this Agreement, including reasonable attorneys' fees and disbursements), expenses or amounts paid in settlement (in each case, including reasonable attorneys' and experts fees and expenses) (collectively, "Losses") to the extent such Losses are incurred or suffered by the Venue Indemnified



Persons as a result of, arising out of and directly relating to any claim or proceeding made, initiated or threatened by any person that relates in any way to my / our actions, as well as those of any agent, employee, or third-party contractor engaged by me / us, in connection with the Venue rental.

I / we agree that decorative, staging, sound and lighting items supplied / installed by me / us including but not restricted to screens and curtains must be fire retardant and have appropriate safety fixings and be compliant with all relevant Laws. The Venue accepts no responsibility for any third party costs unless otherwise agreed in writing.

I/ we agree to maintain my / our own insurance for any personal injury I / we may suffer at the Venue and for any damage to my / our equipment, including equipment owned or maintained by any agent, employee, or third-party contractor engaged my me / us in connection with the Venue Rental.

I / we agree that permission for all forms of audio and visual broadcast (public address, music or otherwise) must be applied for in advance. The venue reserves the right to control and/or veto over permitted volume, content, artists of all such broadcast(s). Neither Party shall be held liable to the other for failure to perform its obligations under this Agreement if that failure is caused by events beyond its reasonable control ("force majeure"), including damage or destruction of the Venue, flood, war, pandemic, civil war, armed conflict or terrorist attack, nuclear, chemical or biological contamination. The other party shall be relieved of any obligation to make payment in respect of the affected Services.

I / we take full responsibility for all flyers, posters, and marketing or promotional materials related in any way to the Venue rental (collectively, "Advertisements") and any permissions required for their display, dispersal and removal (if required), both within and outside of the premises (this also includes decorative and display items). I / we will not use the Venue's



name or any of its service or trademarks in connection with any Advertisement without the express written consent of the Venue.

I / we understand that without exception all deposits paid are non-refundable.

I / we understand that full payment is due upon booking for any Venue Rental scheduled within 7 days of the event date.

I / we understand that the Venue reserves the right to retain 100% of all fees related to my booking if I / we cancel my / our Venue rental within 28 days prior to the event. F1 Arcade 'The Venue' entitles third-party party booking agents to an agreed commission amount in writing, prior to the event. The agreed commission amount is paid within 30 days upon receipt of a valid commission invoice. Our commission payment is calculated on the agreed % of the net prebooked amount and does not include additional event spend on the day of the booking.

I / We understand that a pre-order is required to complete the function sheet prior to the event. If I / we do not provide one seven days prior to the event, I / we agree that the Venue may complete a function sheet on my / our behalf which shall include goods and services equal to the value of the minimum spend I / we have agreed to.. Any changes to the function sheet will be at the discretion of the venue.